

Dispatch Protocol for Plane Crashes In Louisiana

In Louisiana, police policy for airplane accidents generally involves treating the site as a crime scene, securing the area, and coordinating with the NTSB and other relevant agencies.

Key Procedures Dispatchers

Notification:

Contact the National Transportation Safety Board (NTSB).

To report a plane accident in Louisiana, police dispatchers shall contact the National Transportation Safety Board (***NTSB***) Response Operations Center at **844-373-9922**.

Police dispatch shall contact the watch commander and the incident commander and give them the location of the crash and any other relevant information with updates. This will allow them to initiate the appropriate protocol for aircraft accidents, in accordance with their departmental policy and procedures.

Police dispatch shall contact LSP's **Emergency Services Unit (ESU)** in relations to hazardous materials at the scene of the crash, so they can mitigate and remediate the incident.

Per Louisiana State Code: RS 32:398 K. (1) and (2)

All police, state or local, must contact the Department of Transportation and Development (DOTD) district office or local roadway owner if their property is damaged during an aircraft crash. In addition to 511, the DOTD also has a toll-free customer service number: 1-877-4LA-DOTD (1-877-452-3683)